

OPEN MEETING AGENDA ITEM

ORIGINAL

BEFORE THE ARIZONA CORPORATION



0000036677

COMMISSIONERS

JEFF HATCH-MILLER – Chairman 2005 NOV -8 P 4: 45

WILLIAM A. MUNDELL

MARC SPITZER

MIKE GLEASON

KRISTIN K. MAYES


AZ CORP COMMISSION
DOCUMENT CONTROL

IN THE MATTER OF THE APPLICATION OF)	DOCKET NO. T-03471A-05-0357
COX ARIZONA TELCOM, LLC FOR A WAIVER)	
OF RULE 805 OF THE PUBLIC UTILITY)	NOTICE OF FILING PROPOSED
HOLDING COMPANIES AND AFFILIATED)	REVISIONS TO COMMISSIONER
INTERESTS RULES (A.A.C.R14-2-801 <i>et seq.</i>))	SPITZER'S REVISED PROPOSED
)	AMENDMENT #1
)	
)	

Cox Arizona Telcom, LLC submits the attached proposed revisions to three paragraphs of the Commissioner Spitzer Revised Proposed Amendment #1 in the above-captioned docket. These proposed revisions are intended to make the ordering paragraphs consistent with the new Finding of Fact No. 11.

RESPECTFULLY SUBMITTED this 8th day of November 2005.

COX ARIZONA TELCOM, LLC

By 
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1 Original and 13 copies of the foregoing
2 filed this 8th day of November 2005 with:

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5 Copy of the foregoing hand-delivered/mailed
6 this 8th day of November 2005 to:

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By Mary Apprato

Proposed Revisions to Commission Spitzer's Revised Amendment #1

"IT IS FURTHER ORDERED that all Arizona residential consumers or telecommunications services should have the opportunity to arbitrate disputes over billing and unauthorized charges for all modes of telecommunications services before the Commission. Cox Arizona consents to participate in a binding arbitration program administered by the Commission (the "Arbitration Program"). The Arbitration Program will apply to all Arizona residential customers of Cox Arizona and/or its affiliates that offer or bundle telecommunications services, including but not limited to wireline, wireless and VOIP telephony.

"IT IS FURTHER ORDERED that Cox Arizona's acceptance of the Commission's granting of its extension of the 30 month waiver constitutes Cox Arizona's agreement with and acquiescence to the Commission's jurisdiction with respect to the Arbitration Program for the duration of that waiver.

"IT IS FURTHER ORDERED that the Arbitration Program shall be administered within the consumer services section of the Utilities Division, and shall embrace Arizona residential customer disputes relating solely to billing and unauthorized changes for all modes of telecommunications services. The Arbitration Program expressly includes wireline, wireless and/or VOIP services bundles by Cox Arizona and/or its affiliates.